



Violations Manual

Inspection Directorate

Violations Manual

This manual lists the violations related to the Inspection Directorate and the procedure followed to remove the violation.

No.	Violation	The Procedure
7	<p>Practicing Commercial Activity Without License</p> <p>-LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER</p>	<ol style="list-style-type: none"> 1. The violation is removed when it is proven during inspection that the business entity is committed to the licensed commercial activities. 2. Apply for ADD ACTIVITY in SIJILAT system. 3. Submit a request to remove the violation in the ‘Sijilat’ system and attach an undertaking to cease practicing the unlicensed commercial activity, along with photos proving this.”
14	<p>Commercial name does not match with the commercial signboard.</p>	<ol style="list-style-type: none"> 1. Violation is removed when the signboard is corrected to match the registered commercial name. 2. Apply for changing commercial name on SIJILAT. 3. Submit a violation removal request on SIJILAT and attach a

	-LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAMES.	photo of the signboard with the CR number.
15	Commercial Name does not match the activity in CR certificate -LAW NO. (18) OF 2012WITH RESPECT TO COMMERCIAL NAME.	1. Correct the commercial name to match the licensed name. 2. Apply for violation removal on SIJILAT and upload an image of the fixed signboard on the front of the store/building, with the correct commercial registration name and number as in SIJILAT
16	No signboard with commercial name. -LAW NO. (18) OF 2012WITH RESPECT TO TRADE NAMES	1. Fix the signboard on the front of the store/building with the correct and required information. 2. Apply for violation removal request on SIJILAT. 3. Upload a photo of the signboard displayed on the front of the store/building.
17	Spelling mistakes on the signboard. -LAW NO. (18) OF 2012WITH RESPECT TO TRADE NAMES	1. Apply for violation removal on SIJILAT and attach a photo of the signboard displayed on the storefront with the correct commercial registration name and number as in SIJILAT .

		2. Submit a correction of commercial name application on SIJILAT to comply with the commercial signboard.
40	<p>Violation of the rules of Industrial Properties.</p> <ul style="list-style-type: none"> -Law No. (6) of 2014 approving the law with respect to Trademarks of the GCC countries. - Law No. (1) of 2004 in respect of Patent and Utility Module, and provisions. - Law No. (6) of 2006 in respect of Industrial Design. - Legislative Degree No. (1) of 1995 with respect to accession of state of Bahrain to Convention Establishing The World Intellectual Property (WIPO). - Legislative Degree No. (31) of 1996 approving the accession to Paris Convention for the Protection of Industrial Property. 	Must visit the inspection directorate

66	Administrative Closure - LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER	The violation is removed after completing the administrative closure period, or by correcting the legal status of the entity.
73	Inactive Electricity Account - LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER	1. If the entity is on the same address, apply for violation removal request on SIJILAT system and attach: (the latest EWA bill, lease agreement, signboard photo). 2. If the entity has changed address, apply for change commercial address, once the application is completed the violation will be removed automatically.
82	The facility is not located on its address. - LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER	1.If the entity is on the same address, apply for violation removal request application on SIJILAT system and attach: (the latest EWA bill, lease agreement, signboard Photo). 2.If the entity has changed the address, Submit a “change

		commercial address application”, once the application is completed the violation will be removed automatically.
87	<p>Submitting/Providing false documents to the Ministry of Industry and Commerce</p> <p>-LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER</p>	Must visit the inspection directorate.
101	<p>Not stating products prices at retail.</p> <p>- Law no. 35 of 2012 With Respect To Consumer Protection.</p>	Submit a request to remove the violation through the ‘Sijilat’ system and attach a photo/photos proving that the prices of goods are displayed at the point of sale.
102	<p>Abstaining from issuing a purchase invoice</p> <p>- Law no. 35 of 2012 With Respect To Consumer Protection</p>	Submit a request to remove a violation in the SIJILAT system and attach photo showing the purchase invoice with CR name and number

103	Manipulation of prices (discrepancy between shelf and cashier price) - Law no. 35 of 2012 With Respect To Consumer	Submit a request to remove a violation in the SIJILAT system and attach a photo showing that the price on shelf matches the cashier price.
104	Refusal to return or exchange a product or having a signage stating the statement. - Law no. 35 of 2012 With Respect To Consumer Protection	Submit a request to remove a violation in the SIJILAT system and attach photo showing that you removed the sentence in the shop/invoice for return or exchange of product
106	Violation of sales/ discounts regulations. - Law no. 35 of 2012 With Respect To Consumer Protection	Visit the Consumer Protection Directorate.
107	Violation of Promotion Campaigns regulations. - Law no. 35 of 2012 With Respect To Consumer Protection	Visit the Consumer Protection Directorate.

109	<p>No Sales Receipt</p> <p>- Law no. 35 of 2012 With Respect To Consumer Protection</p>	<p>Submit a request to remove a violation in the SIJILAT system and attach an image showing proof of the sales receipt ("invoice") displayed at the premises.</p> <p>The sales receipt must clearly state the licensed commercial name along with the Commercial Registration (CR) number.</p> <p>If there are multiple branches at the same address, separate sales receipts must be provided for each individual branch.</p>
123	<p>Selling or displaying of counterfeit products that infringe the registered trademark in Kingdom of Bahrain.</p> <p>-Law No. (6) of 2014 approving the law (system) with respect to Trademarks of the Gulf Cooperation Council countries.</p>	<p>Visit the Inspection Directorate.</p>

124	<p>Selling or displaying precious metal Jewelry articles without official hallmarks.</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of goods and transfer for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
126	<p>Changing/modification of the official hallmarks</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of goods and transfer for examination. 2. Personal Attendance. 3. An administrative notice. 4. A commitment letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
127	<p>Imitation of the Official Hallmarks</p>	<ol style="list-style-type: none"> 1. Seizure of goods and transfer for examination.

	<p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 2. Personal Attendance request for investigation. 3. An administrative letter for orientation. 4. A pledge letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.
128	<p>Jewelry of precious metals does not meet technical manufacturing requirements</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals.</p>	<ol style="list-style-type: none"> 1. Seizure of goods and transfer for examination. 2. Personal Attendance request for investigation. 3. An administrative letter for orientation. 4. A pledge letter not to repeat the violation. 5. Transfer to the Public Prosecution. 6. Administrative closure. 7. Stop the activity of the commercial register. 8. Suspension of all transactions.

132	<p>The validity of the verification label of measuring instrument has expired</p> <p>- Decree Law No. 6 of 1977 for weights, measures and measures.</p>	<p>1. Visit MOIC financial harbor, 3rd floor to verify the scale.</p> <p>2. Submit a request to remove the violation in the SIJILAT system and attach scale verification receipt and upload photos showing the new verification label on the Instruments/ No. of verification label on the measuring instrument.</p>
133	<p>No verification label on the measuring instrument.</p> <p>- Decree Law No. 6 of 1977 for weights, measures and measures.</p>	<p>1. Visit MOIC Financial harbor, 3rd floor to verify the scale.</p> <p>2. Submit a request to remove a violation in the SIJILAT system and attach scale verification receipt and upload photos showing the new verification label on the Instruments/ No. of verification label on the measuring instrument</p>
135	<p>Violation of subsidized flour regulations.</p> <p>- Decision to issue subsidized flour 12-30-2012</p>	<p>Visit the Consumer Protection Directorate</p>
141	<p>Non-conformity of the receipt data to requirements of ministerial order no (162)</p>	<p>1. Seizure of goods and transfer for examination.</p> <p>2. Personal Attendance.</p> <p>3. An administrative notice.</p>

	-Decree-Law No. (6) of 1990 regarding the control of precious metals	<p>4. A commitment letter not to repeat the violation.</p> <p>5. Transfer to the Public Prosecution.</p> <p>6. Administrative closure.</p> <p>7. Stop the activity of the commercial register.</p> <p>8. Suspension of all transactions.</p>
142	<p>Sale receipt with incorrect data</p> <p>- Decree-Law No. (6) of 1990 regarding the control of precious metals</p>	<p>1. Seizure of goods and transfer for examination.</p> <p>2. Personal Attendance.</p> <p>3. An administrative notice.</p> <p>4. A commitment letter not to repeat the violation.</p> <p>5. Transfer to the Public Prosecution.</p> <p>6. Administrative closure.</p> <p>7. Stop the activity of the commercial register.</p> <p>8. Suspension of all transactions.</p>
143	<p>Organizing jewelry, pearls, and gemstones exhibition without a licensing</p> <p>-Decree-Law No. (6) of 1990 regarding the control of precious metals</p>	<p>1. Seizure of goods and transfer for examination.</p> <p>2. Personal Attendance request for investigation.</p> <p>3. An administrative letter for orientation.</p>



		<p>4. A pledge letter not to repeat the violation.</p> <p>5. Transfer to the Public Prosecution.</p> <p>6. Administrative closure.</p> <p>7. Stop the activity of the commercial register.</p> <p>Suspension of all transactions.</p>
149	Violating the decisions of the Government's Executive Committee to mitigate the spread of COVID-19	Visit the Inspection Directorate.
152	<p>Not displaying the Commercial Register Certificate in the Premises</p> <p>-LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER</p>	Apply for violation removal request through SIJILAT and upload a photo showing the CR certificate displayed clearly.
156	<p>Commercial Concealment Violation</p> <p>- Decree-Law No. (1) of 1987 regarding the provisions relating to the sale and leasing of commercial premises</p>	Visit the Inspection Directorate.

157	<p>CR & branch no. not displayed on signboard</p> <p>-LAW NO. (18) OF 2012 WITH RESPECT TO TRADE NAMES</p>	<p>1. This violation shall be removed by adding the registration number and the branch on the signboard.</p> <p>2. Apply for violation removal request on SIJILAT system and attach a photo of the signboard displayed on the storefront.</p>
168	<p>Commercial fraud</p> <p>- Law No. (12) of 2018 approving the Unified Law (System) for Combating Commercial Fraud in the Cooperation Council for the Arab States of the Gulf</p>	<p>Visit the Inspection Directorate.</p>
183	<p>Electronic payment required</p> <p>LEGISLATIVE DECREE NO. (27) OF 2015 WITH RESPECT TO THE COMMERCIAL REGISTER.</p>	<p>Apply for violation removal request on SIJILAT system and attach documents proving that an electronic payment channel has been provided, including the following:</p>

		<ul style="list-style-type: none">• The bank certificate for the company's or establishment's account.• A photo of the electronic payment device, or an image of the QR code / or the Benefit pay number used within the establishment/company at the point of payment.
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Inspection Communication Channels:



17111278 –17111346 –17111264 – 17111263 – 17111267- 17111252



Inspection@moic.gov.bh



WhatsApp:17111225

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